

# Use of Artificial Intelligence in Universities Situation on May 2024

**EUNIS BencHEIT Survey 2023  
with few other universities from  
Nordic countries**

Data collected and reported by BM project group  
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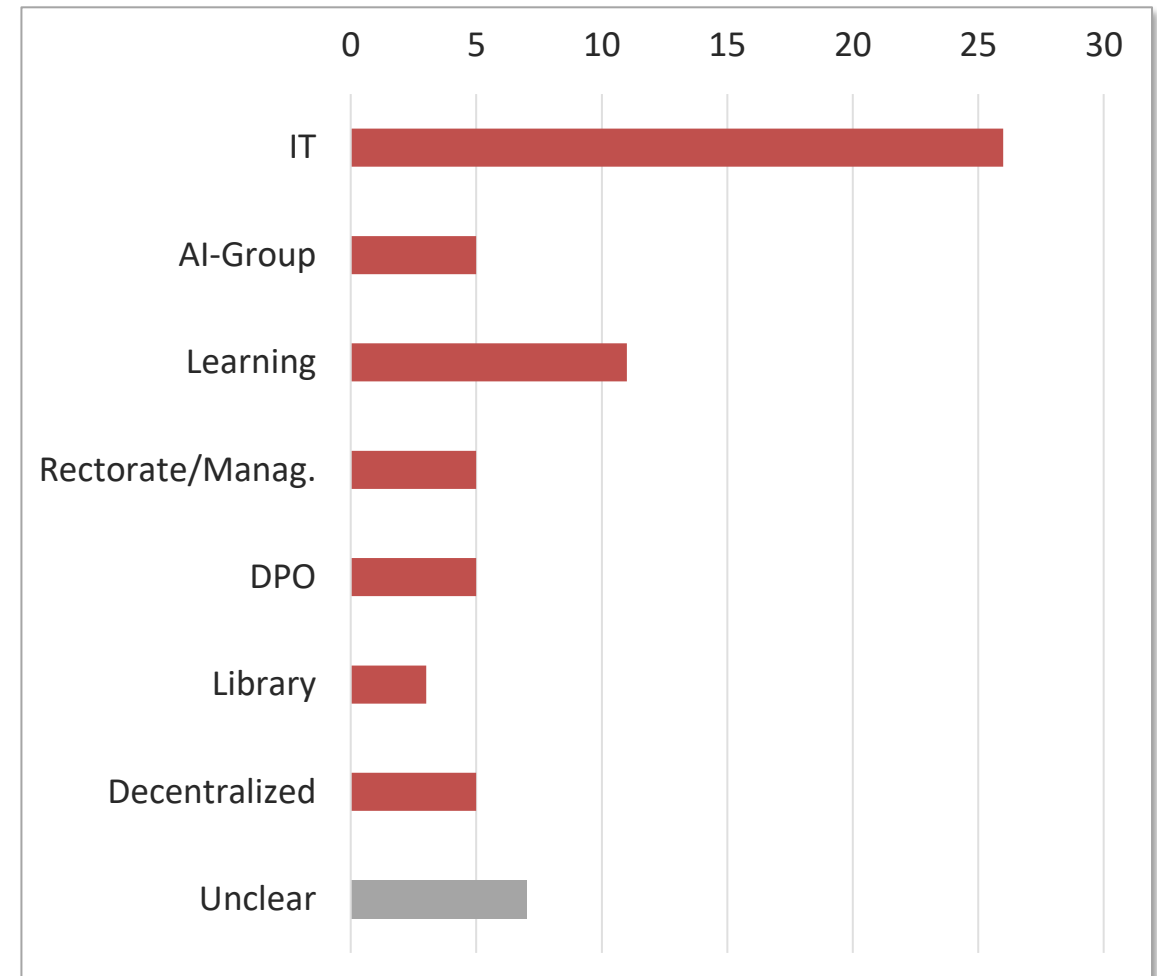


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## BM2023 Artificial Intelligence / Additional survey

36 respondent

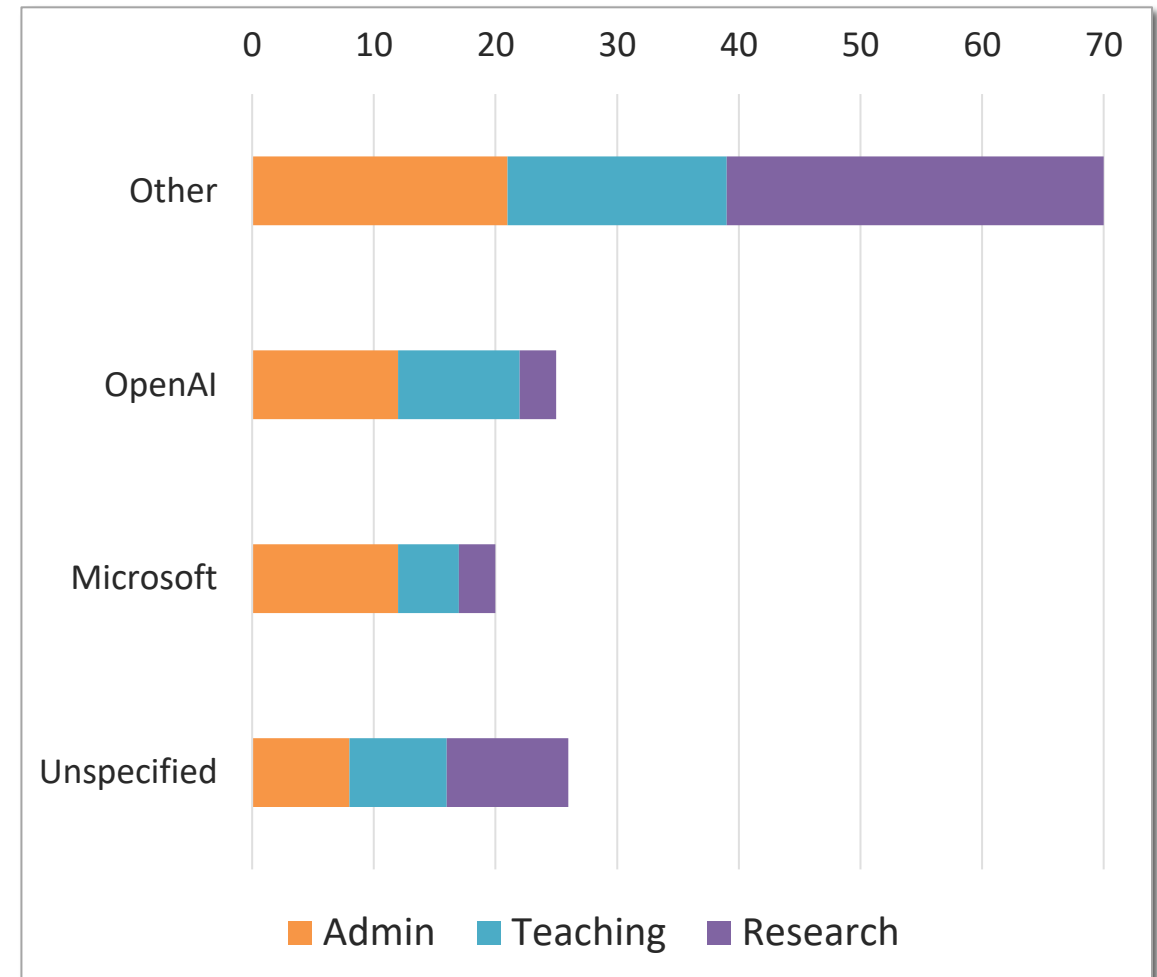
- **Who is responsible of assessing and implementing AI tools?**
- Some answers relate to “Generic AI” only
- IT is involved in each case if there is some sort of process
- 7/36 is *Unclear* or *No process*



## BM2023 Artificial Intelligence / Additional survey

115 answers

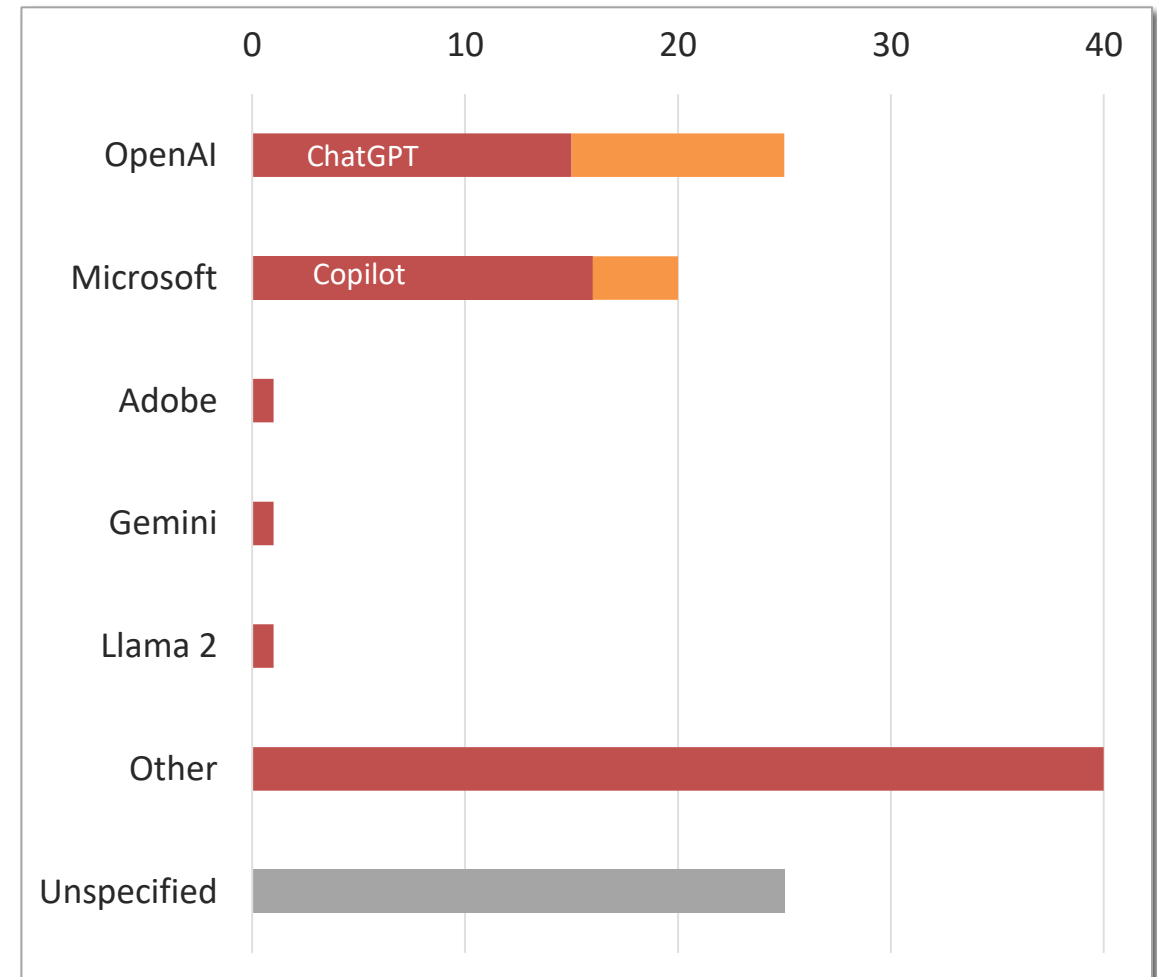
- **Which processes use AI tools?**
- Some very specific purposes
  - IT security
  - video captions
  - plagiarism checking
- Lot of IT testing/piloting especially in administrative services
- AI use in research sometimes *“under the radar”*



## BM2023 Artificial Intelligence / Additional survey

115 answers

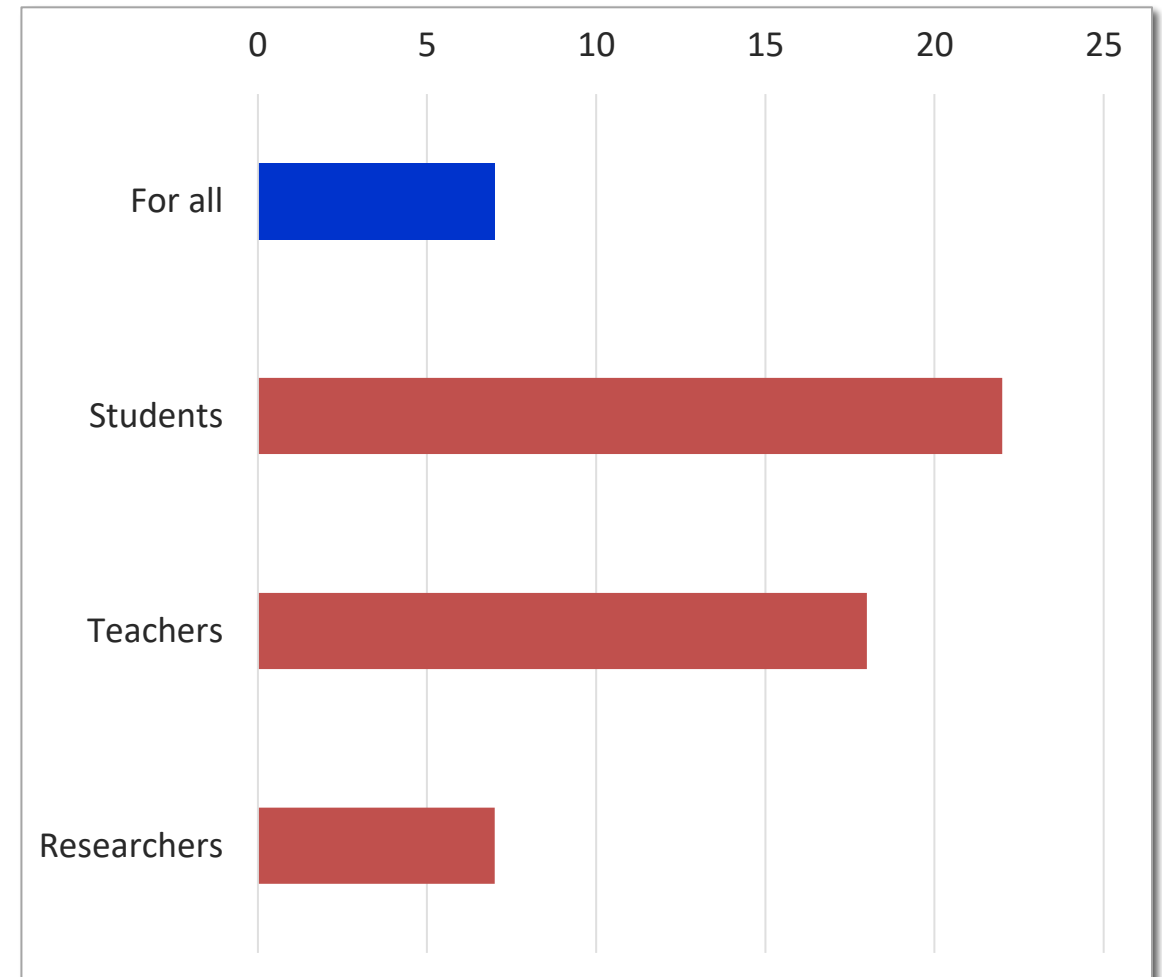
- **Which tools are most popular?**
- Some universities did not name any individual products, just “*many*” or “*plenty*”
- Most popular within Microsoft is Copilot in various versions (16/20)
- OpenAI’s ChatGPT in various versions (15/25)



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44 respondent

- **So you use it, but do you have any guidelines?**
- Recommendations or guidelines on AI are mainly for teaching. Target audience students and teachers
- Some have special policies, some actual guides to e.g. Copilot
- Most of [publicly available] guidelines are also in English
- 2/41 No guidelines, 4/41 in progress



## BM2023 Artificial Intelligence / Additional survey

- Survey was an additional survey within EUNIS BencHEIT 2023 Survey
- It was carried out in April-May 2024
- It was also sent to NUAS-IT Group\* and Finnish higher education organisations
- Participants can see each others' individual answers

\* IT Directors and other senior IT leaders of all Nordic universities and universities of applied science